

Morgan Jones
mojohang.com

Seven Years experience in visual information management using timebased medium to tell stories, give instruction, and entertain audiences.
Thirteen Years experience in technical writing, project management, customer interface relations, user and task analysis, Online Help documentation, website content analysis, and development.

Software skills: Adobe Master Suite including After Effects, Speedgrade, Premiere Pro, and Dreamweaver, Divinci Resolve, Final Cut Pro, Maya, Camtasia, SharePoint, Clear Case, Eclipse, Content Management System, XMetal/DITA, Structured FrameMaker, Microsoft Office Suite including Word, Visio, and PowerPoint, various Wiki building tools and website design tools.

Awards: Commencement Honors from UWM Film department, 2017 Star Performer Award from SAP 2010

Narrative/Documentary Projects

Filmology 2018

- Boom and Mixer (sound recordist):

- *Spacetime Speculum* written and directed by Miriam Mikiel Grill
- *2 Cents from a Pariah* written and directed by Christopher Emmons
- *Or Best Offer* written and directed by Kristin Petersen

- Assistant Editor at About Face Media and September Club:

- *Whirlybird* feature documentary edited by Brian Palmer and produced by Matt Yoka
- *Mexico Tourism* corporate documentary edited by Jessamy Meyer and Soon Vue
- *Capital Speaks* corporate documentary edited by Jessamy Meyer and Soon Vue
- *Medtronic* corporate documentary edited by Jessamy Meyer and Soon Vue
- *Argosy University* corporate documentary edited by Jessamy Meyer and Soon Vue
- *Dawn Foods* corporate documentary edited by Jessamy Meyer and Soon Vue

Corporate and Creative Writing Projects:

- Writer/Editor/Graphics

Consultant at Northwestern Mutual Milwaukee, WI October 2015 - December 31, 2016

- Transition content from Microsoft Word to Sharepoint knowledge management site
- Slim down content while maintaining clarity and message integrity
- Create graphic visuals to quickly explain concepts to call center employees and financial representatives

- Writer/Tutor

UWM Writing Center Milwaukee, WI 2012 - 2013

- Transitioned from subject to subject and writing level to writing level with ease
- Managed communication of feedback in sensitive interpersonal situations

- Writer/Editor

Freelance consultant 2011 - Present

- Create marketing content, animated gifs
- Streamline brand image for early stage start-ups
- Marketing analysis for marketing plan
- Edit websites for start-up businesses and blogs
- Write website content
- Interview vendors for consulting business
- Support business operations and marketing initiatives

- From intern to Technical Writer II

Sybase Inc. an SAP Company, Waterloo, ON, July 2010 to 2011

Sybase Inc. an SAP Company, Dublin, CA, November 2005 to July 2010

- Met deadlines and managed projects in agile work environment
- Supervised and trained an intern
- Conducted brown-bag training presentations
- Authored a wide variety of database documentation, including new feature guides, wizards, online help, user guides, installation and configuration guides
- Research information about new or changed features before drafting documentation
- Member of the Usability Council, Society of Technical Communicators and the Center for Information Design Management
- Information Architect for conversion project
- Drafted installation guide for Linux and worked with an editor to complete the task
- Updated outdated IBM books which required an update to the EDD and extensive updates to the docset

- Writer/Nightlife correspondent

Nitevibe Magazine, San Francisco, CA, March 2004 to March 2006

- Worked in a fast-paced environment and met rapid deadlines for a weekly publication
- Drafted at least 3 write-ups weekly and submitted to an editor
- Interviewed musicians on their music and style for the events I promoted
- Networked with music industry producers and musicians

Education:

- Bachelor of Arts Film/Animation/New Genres and Documentary from University of Wisconsin-Milwaukee
- Center for Information Design Management, Minimalism, User Interface Design
- Bachelor of Arts, Philosophy/Linguistics from University of California Santa Cruz, Stevenson College